



Okavango Passions (Pty) Ltd T/A Semunyeneni Safaris

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## **SEMUNYENI SAFARI**

### **COVID – 19 PROTOCOL**

Dear Travel Partner

Semunyeneni is ready to welcome guests back to Botswana to enjoy the peace and tranquillity of the African bush in the vast open areas of the Okavango Delta, Savuti and Chobe.

The health and safety of our guests and staff is of highest priority, therefore Semunyeneni has introduced stringent Covid-19 Protocols as per the latest recommendations from leading authorities such as the World Health Organization.

We are committed to providing our guests with complete peace of mind with our private, tailormade safari offering, which includes secluded camp sites and lots of fresh air and panoramic open spaces!

### **PROACTIVE AND PREVENTATIVE MEASURES**

1. Guests will sign a declaration and email back to Semunyeneni before departure from the country of origin confirming the following:
  - 1.1. The guest has not been diagnosed with or cared for someone with Covid-19 two weeks prior to departure

- 1.2. The guest has not shown symptoms of Covid-19 or come into contact with someone who has had these symptoms within 14 days of departure for Botswana
- 1.3. The guest does not have a cough, fever, chills, shortness of breath or loss of taste or smell
- 1.4. Guests will sign a declaration upon arrival in Botswana confirming all points stipulated in clause 1 of this document
- 1.5. Guests will have their temperatures recorded on a daily basis whilst on safari with Semunyeni
- 1.6. Guests will inform the head guide should any of the mentioned symptoms be experienced
2. Should a guest start to show any of the above-mentioned symptoms, the guest will be accommodated in an isolation tent and arranged to be evacuated back to Maun
3. All meals and beverages will be provided to the guest in the isolation tent
4. Semunyeni has contracted Okavango Air Rescue (OAR) as a medical evacuation essential service provider. OAR has medical personnel available to discuss and action all medical emergencies
5. Semunyeni will arrange to evacuate the guest to a medical isolation facility in Maun as required by law
6. All guests will immediately notify Semunyeni should they experience any symptoms within 14 days of departure from their Semunyeni Safari
7. Alcohol-based sanitizers (70%) will be available throughout the camp and on safari vehicles

8. As the party will be travelling together, we guarantee no other safari / tour group will be joining the confirmed safari therefore your safari will be classified as private.
9. An on-site Covid Health & Safety officer will be present at all times throughout the safari to ensure adherence to the preventative measures
10. All staff will wear masks, practise social distancing at all times and adhere to the same rules and regulations set out by the Covid Health and Safety officer.
11. Please refer to the infographic below for further preventative measures that will be taken while on safari. This concerns dining, accommodation and other general safety measures.

Botswana is considered as a LOW RISK COVID-19 country and being able to operate in secluded campsites in exclusive groups creates a safe environment for all guests and staff. We want to reassure you as a company we are doing all we can. We hope to welcome you soon enough!



## Preventive Safari Measures

### Semunyeni Masks:



For safety reasons, Semunyeni will provide masks for all clients plus there are branded Semunyeni Buffs available for purchase for alternative facial cover.

### Individual Servings:

Rather than serving brunch or high tea as a communal serving, plated meals will be prepared for each person



### Secluded Camps:

Being members of BOGA and HATAB mean we have access to secluded campsites therefore reducing contact.



### Customized Safari Vehicles:

We have custom designed our vehicles to take no more than 6 people to comply with social distancing



### Temperature Checks:



We will screen for elevated temperatures on a daily basis to monitor all staff and guest's safety.



### Medical Evac:

We work closely with Okavango Air Rescue - a team of dr. who advise on any medical related issues.



### Sanitise All Surfaces:

We have all equipment necessary to sanitise all surfaces around camp for hygiene reasons. There is also medical grade sanitiser available for personal use.



Sanitize

### Semunyeni Staff:



The Semunyeni Team will all go through processing to ensure a clean bill of health and will have certification to verify so. We will also meet any demands made by clients for reassurance of complete health.

# COVID Measures

Create nothing but memories, Leave nothing but footprints, Take nothing but photos